

AGENDA
SOUTHERN CALIFORNIA CAL-Card USER GROUP MEETING
San Diego
June 25, 2003
1:30 to 3:30 p.m.

County of San Diego
7th Floor, Tower Room
1600 Pacific Highway
San Diego, CA 92101 - 2415

1. WELCOME, INTRODUCTIONS, ANNOUNCEMENTS

- ◆ **CAL-Card User Group Survey**
 - Prior meeting survey results
 - Today's meeting survey
- ◆ **CAL-Card Program Recent Mailing**
 - Consulting services, support tools, and websites
- ◆ **Year End**
 - No budget? = No CAL-Card spending!
- ◆ **Duplicate/Electronic CAL-Card Invoicing**
 - SAM 8422.1
- ◆ **Disputed Transaction Status Report**
 - Acknowledgement and Resolution Notification
- ◆ **www.dgs.ca.gov/pd www.calcard.com**

2. Case Study – John Dukes, County of San Diego

3. U. S. Bank – Sheri Kuhn

- ◆ **How to get the most out of your reports**
 - Rocky to C.A.R.E. (Paper to Electronic)

5. Question and Answer

6. Mark your calendars for the next San Diego CAL-Card User Group Meeting, September 17 2003. Look for a full day of CAL-Card information.

8:30 - 9:55 a.m.	CAL-Card Program Orientation
9:55 - 10:05 a.m.	Break
10:05 - Noon	CAL-Card Accounting Overview
Noon - 1:30 p.m.	Lunch Break (Note: Lunch is not provided.)
1:30 - 3:30 p.m.	CAL-Card Quarterly User Group Meeting